

# TOOL 28 - EVALUATION QUESTIONS - WHAT, SO WHAT & WHAT NOW?

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On a flip chart or large post-it notes, ask groups to answer the following questions. (Remember to be able to identify the group and question no - eg. at top right hand corner of page).

## (i) GROUP / COMMUNITY

### A. Implementation Evaluation -

#### What Did We Do to Make Change Happen?

1. How did we work out what needed to change? (Needs and Assets)
2. How did we work out what change should look like? (Visioning the outcome(s))
3. How did we work out how we would know for sure that change had happened? (Evaluation planning: choosing indicators of change)
4. How did we make the change happen? (Outcomes Focused Planning)
5. What did we do to create the change / outcome we wanted to see? (Outputs)
6. How did we do it? (Methods)
7. What did we need to do it? (Resources and help from partners)

### B. Impact Evaluation - What Change Did We Make Happen?

1. What is there now that wasn't there before (or what has taken place)?  
(**Outputs** - things that we can measure, count, see, touch)
2. What difference has this made to people?  
(**Outcomes** - in what way are they better off?)

The group's completed Outcomes Based Action plans should act as a resource to reflect on the evaluation questions.

## (ii) NICHI Officer

Project Officers are asked to evaluate their role in the process working with model groups.

### A. Implementation Evaluation - What did I do, to build community capacity for change creation?

1. How exactly did I help people gain knowledge of the NICHI Model?  
What did I do that could be useful in other situations?  
What were the lessons learned?
2. How exactly did I help people develop skills for using the NICHI Model?  
What did I do that could be useful in other situations?  
What were the lessons learned?
3. How exactly did I help people build their experience of using the NICHI Model?  
What did I do that could be useful in other situations?  
What were the lessons learned?

### B. Impact Evaluation - How has capacity in the community changed as a result of my role?

1. What does the group know now, that they didn't know before? (Knowledge)
2. What can the group do now, that they couldn't do before? (Skills)
3. What has the group done that they hadn't done before? (Experience)